1. Quality health care-definition
2. Quality health care according Donabedian
3. Quality health care according WHO
4. Quality health care dimensions
5. Effectiveness
6. Relevance
7. Accessibility
8. Acceptability
9. Equity (or equitability)
10. Efficiency
11. Safety, Continuity, Timeliness
12. Quality management in health care
13. Standards and indicators for three basic aspects of health care
14. Strucure
15. Process
16. Outcome